

Your prescriptions,  
on your schedule,  
delivered your way.



Home Delivery from Express Scripts® Pharmacy

Express Scripts®  
Pharmacy



# We know you may have questions, and we have answers.

## If I have my medication delivered, can I still talk to a pharmacist?

Yes. Your Express Scripts pharmacists are available by phone or email to answer questions about your medication.

We also have licensed pharmacists with knowledge about treating your specific conditions.

## How do I know if my medication is eligible for home delivery?

The TRICARE Formulary Search Tool is available anytime at [express-scripts.com/tform](https://express-scripts.com/tform). While you're there, you can also find prior authorization forms and view your copayments.

## How do you ship my medication?

We ship your medication in a tamper-evident, weather-resistant package. If your medication is sensitive to extreme hot or cold weather, we ship it in a temperature-controlled package.

We ensure efficient and reliable delivery by working with all major carriers. We're in constant contact with these carriers so we know immediately if we need to adjust for weather or other local issues.

Standard shipping is free. You can get next-day or two-day shipping for an extra fee.

## What should I do about my next shipment if I'll be away?

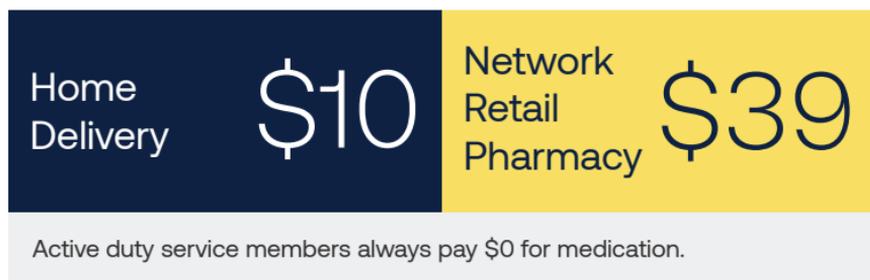
Let us know your temporary address online or by phone. Most medications can be shipped overseas if you have an APO/FPO address. If you're going away for six months or more, ask about our "vacation fill" option.



# 100% committed to making pharmacy better for you.

## Affordable medication prices:

Here's what you'll typically pay for a 90-day supply of generic medication:<sup>1</sup>



## Convenient service and support:

- Connect to licensed pharmacists 24/7/365 who have knowledge about treating your specific condition.
- Download our mobile app to set reminders, track shipments, pay a bill and more.
- Sign up for automatic refills so you never have to worry about missing a dose because you're out of medication.

## Secure shipping and tracking:

- Free standard delivery in safe, weather-resistant packaging.
- Track your delivery online or in the mobile app in real time, so you'll always know where your prescriptions are.

<sup>1</sup> Retail pharmacy copayment is based on three 30-day fills for 2021 copays. To find the coverage and cost of your medication, use our online Formulary Search Tool at [express-scripts.com/tform](https://express-scripts.com/tform) or check with your pharmacy.

# Getting started is easy.

## Create your account:

Visit [www.esrx.com/mhd](http://www.esrx.com/mhd) to create your account. You can let us know how you want to hear from us, get important medication updates and more.

## For new prescriptions:

Ask your doctor to prescribe a 90-day supply to Express Scripts® Pharmacy. Or ask a military pharmacist to transfer your prescription to home delivery.

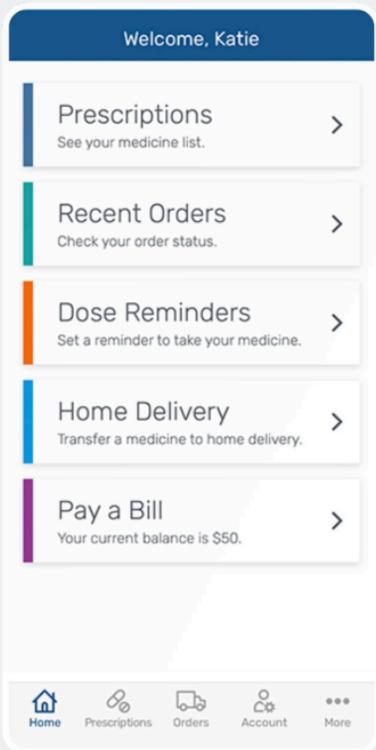
## For current prescriptions:

After you register or log into your account, you can switch your eligible medications to home delivery. Or you can call 1.877.363.1303 and we'll take care of the rest.



# Manage your medication. Anytime. Anywhere.

The Express Scripts® mobile app is like a pharmacy in your pocket. You can order refills, make payments and even set up reminders to take your medication.



- ✕ Check your prescriptions.
- ✕ Get real-time updates as we fill and ship your order.
- ✕ Set dose reminders so you don't miss taking your medication.
- ✕ Move your eligible prescriptions to home delivery.
- ✕ Pay bills and more.

**Download the app for free today!**

Scan this code with your mobile device or search "Express Scripts" in your device's app store.

Sign in with your user name and password to get started. Not registered? Creating an account is quick and easy on the app or online at [www.esrx.com/mhd](http://www.esrx.com/mhd).



# Reinventing pharmacy all around you.

Express Scripts® Pharmacy has been elevating the standard of pharmacy since 1986. Our team has proudly managed the TRICARE pharmacy program since 2003, and now serves more than 9 million active duty service members, military retirees and their families.

## Questions about your coverage?

Visit [militaryrx.express-scripts.com](https://militaryrx.express-scripts.com) or talk to an Express Scripts pharmacist about your medication. We're here to help you 24/7/365 at 1.877.363.1303.

Connect with us.



MilitaryRx



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